



www.experiences-ecotourisme.com



Satisfaction survey

We sincerely hope you enjoyed your time !
To help us improve and provide even greater services to our visitors, we would like you to fill in this survey.
You can hand it back to your guide afterwards.

Date : Name of the experience :

- How did you hear about this activity ? (local press, on the web, word of mouth, etc.)

.....
.....

- When you registered, how did you feel about : (only one item per line please)

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied
welcome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
provided information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- How did you feel about : (only one item per line please)

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied
your guide's welcome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
your guide's enthusiasm / dynamism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
your guide's adaptation to his audience (if there were children for instance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the opportunity you had to ask questions, speak with your guide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the experience you just lived in general	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- How would you mark this activity (with 1 meaning very dissatisfied and 10 meaning very satisfied) :

1 2 3 4 5 6 7 8 9 10

- What country are you from ?

- Did you participate :

on your own with my +1 with my family (number of adults : and kids :)
 with friends other (please, tell us more) :

.....
.....

- Your age :

18-24 25-34 35-49 50-64 65 +

- Any comment ?

.....
.....

Thank you for your time and help !



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